Job Posting

TITLE: 15141 Director of Clinical Programs

CATEGORIES: FTE

CLASSIFICATION: Director of Program Services

CLOSING DATE: 10/7/15

PERCENT OF TIME: 100% FTE

PERSONNEL CODE: 15141

PROGRAM: Directors

UNION STATUS: Non-Bargaining

SALARY: $72,067 Minimum Annual Salary

SUMMARY

The Director of Clinical Programs (DCP) is responsible for overseeing the outpatient clinical operations of Journey Mental Health Center, Inc. (JMHC) to ensure the implementation of a culturally competent system of care that emphasizes consumer participation while promoting the mission and vision of JMHC. The DCP works under the direct supervision of the Chief Operating Officer. S/he works in close collaboration with the Medical Director and the Program Development Specialist to promote the institution of evidence-based practice in Outpatient Services (OS) at JMHC. The DCP directly supervises the Clinical Team Managers of OS, and the Program Coordinator for the Clinical Assessment Unit, oversees the activities of the Clinical Assessment Unit, acts as chairperson of a number of JMHC standing and ad hoc committees, represents JMHC in a variety of community groups, and functions as a member of the executive leadership group.

QUALIFICATIONS

Essential

- Master’s Degree in related human service field
- Minimum of five years of program management experience in the MH/AODA field working with adults and/or children and families
- Demonstrated ability to provide broad leadership to promote culturally inclusive environments for consumers and staff
- Demonstrated ability to develop culturally competent and trauma informed systems of care within an organization, and within the larger community.
- Demonstrated experience in providing clinical care
- Demonstrated experience in policy and program planning and development for MH/AODA services for adults and/or children and families
- Demonstrated understanding of the principles of recovery and a commitment to promoting recovery focused practice
Knowledge of public managed care principles and their applicability to providing value based MH/AODA services
Demonsnstrated ability to provide programmatic, financial, contract management and quality assurance oversight for agency service
Demonsnstrated ability to work effectively and in harmony with a leadership team
Excellent communication skills (verbal and written)

Preferred
Fluency in Spanish or one of the Southeast Asian dialects in addition to English
Knowledge of integrated behavioral health/primary care systems of care
Experience writing grants and RFPs
Familiarity with models of change and experience leading change teams

RESPONSIBILITIES
1. Contribute to the review and revision of JMHC-wide policy
2. Provide leadership for the implementation of new program initiatives
3. Oversee ad hoc/standing committees as assigned
4. Ensure compliance with CARF standards and state certification standards
5. Oversee the management of clinical functions in OS to ensure there are adequate resources to accomplish needed tasks in an efficient manner
6. Oversee the management of OS to promote an inclusive environment for a culturally diverse staff and consumers
7. In collaboration with the CEO, the COO and the CFO provide oversight to various agency activities to ensure services are provided in a cost effective manner.
8. Represent the agency to the community in system wide planning efforts
9. Work with the CEO/COO to provide leadership and direction to the Board of Directors with respect to clinical outcomes

The above statements are not to be interpreted as an exhaustive list, but are intended to describe the general nature and level of work being performed by this employee.

Applications are available:

- at www.journeymhc.org/careers
- or pickup at Journey Mental Health Center, 625 W Washington Ave., Madison, between 8 a.m. and 8 p.m. Monday-Thursday and 8 a.m. to 5 p.m. Friday

Resumes are NOT accepted in place of completed application forms, but can be attached. Employment is contingent upon a receipt of favorable results of background history and driver’s record check.

Journey Mental Health Center is an Equal Opportunity/Affirmative Action Employer. It is the agency’s belief that staff diversity and cultural competence are the foundation for services, which are accessible, effective, and relevant to the diverse needs of Dane County children, youth, families, and adults. Women, disabled, and culturally diverse applicants are strongly encouraged to apply.