ROCK COUNTY invites applications for the position of:

Case Manager I/II- Crisis Intervention

An Equal Opportunity Employer

**SALARY**

Hourly

$17.54 - $28.02

**OPENING DATE:** 07/27/16

**CLOSING DATE:** 08/12/16 05:00 PM

**POSITION SUMMARY AND JOB DUTIES:**

This is a .6 position working 24 hours per week. Hours: Rotating schedule between 1st (8:30-5:00) and 2nd shift (11:00 - 7:00).

Crisis Intervention Workers are the first point of contact via in person assessments of individuals who are in a mental health crisis, seeking a least restrictive disposition to resolve crises. They serve as the county’s gatekeeper for non-funded voluntary and non-voluntary psychiatric admissions to psychiatric facilities, detox, and the crisis stabilization program. Crisis workers will divert inpatient stays when clinically indicated and serve to create a plan to ensure the clients safety when possible. Crisis workers provide assessments, support, resources, and education to area emergency rooms, community agencies, homeless individuals, and client’s homes.

Assess Rock County psychiatric referrals.

. Assess psychiatric crisis seeking least restrictive disposition that will assure client safety
. Assess for voluntary admission options for individuals without a funding source.
. Authorize chapter 51.15 emergency detentions when appropriate.
. Coordinate admissions, when clinically indicated, to the appropriate receiving facility.
. Coordinate medical clearance if required with police, referring facility, and hospital ER staff.
. Work with individuals and natural supports to create appropriate safety plans when clinically indicated and in consultation with the crisis supervisor.
. Facilitate admission to Jackson House when clinically indicated.
. Coordinate transportation to referring facility.

Consult and assist with recommendations to law enforcement agencies about those individuals who are experiencing an AODA related crisis.

. Assess for and facilitate detox admission under 51.45
. Provide pre-admission and post-discharge suicidal assessments for detox clients.
. Coordinate referrals to county AODA specialist.
. Collaborate with security or psych tech staff for transport to and from detox facilities.
. Document recommendation for treatment by detox providers.

Conduct correctional detox, suicidal, and homicidal assessments.
. Provide crisis services at the Rock County Jail
. Provide crisis intervention services at the Youth Services Center
. Coordinate the admission process when a detox or psychiatric hospitalization is clinically indicated.
. Collaborate with Sheriff Office and YSC staff for crisis planning to maintain safety and inmate behavioral management.
. Provide back up work for court related services when needed.

Collaborate with other agencies for the purpose of case coordination and continuity of care.
. Work with staff from other community agencies and contracted facilities (i.e., psychiatric hospitals; state mental health institutes; crisis stabilization programs) to develop and facilitate dispositional planning.
. Send clinical documentation as well as phone information to outpatient clinical staff and other Human Services Department staff when contact is made with or about one of their clients.

Handle crisis phone contacts with persons in need of mental health and AODA services, providing support, referral, and information to individuals in the community.

Complete all other duties as assigned.

**SUCCESS FACTORS (KSA'S):**

Knowledge of the principles and practices of social work and its application
Knowledge of laws, regulations, and practices pertaining to federal and state human service programs and/or domestic violence programming, specifically chapters 48, 51, 54, 55, and 98.
Knowledge of human service and community resources and how to effectively utilize them.
Knowledge of organization process.
Knowledge of assessment and treatment of mental illness and chemical misuse/abuse/dependency.
Ability to plan and organize work effectively.
Ability to maintain accurate, current records, and prepare clear and concise reports from them.
Ability to establish and maintain effectively working relationships within the agency and community.
Knowledge of current social and economic problems and ways in which these problems affect individuals and families.
Ability to understand and carry out verbal and written instructions.
Ability to perform assessment and make appropriate dispositions often under pressure.
Knowledge and application of cultural competency.
Knowledge and application of person centered care.
Ability and comfortability in assessing risk and safety planning.
Knowledge of Trauma Informed Care and ability to utilize the principles in all interactions

**JOB REQUIREMENTS:**

Graduation from an accredited college or university with a degree in social work or related field (i.e guidance and counseling, sociology, psychology, or criminal justice).

Must possess valid driver's license and/or commercial drivers license.
Will work flexible hours, including alternate weekends.

Minimum of one year of full-time experience working with individuals who have severe and persistent mental illnesses.

**ESSENTIAL JOB FUNCTIONS**

(PHYSICAL ELEMENTS, EQUIPMENT AND WORKING CONDITIONS):

Potential for unpredictable and violent clients.
Inside work and occasional outside work with exposure to weather conditions.

APPLICATIONS MAY BE OBTAINED AND FILED ONLINE AT:
http://agency.governmentjobs.com/rock/default.cfm

OUR OFFICE IS LOCATED AT:
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