We are seeking a Clinical Coordinator for the northern region of WI. The Clinical Coordinator (CC) provides clinical supervision, consultation and training services within the emergency services program. He/she works alongside the Emergency Services Director (ESD) to aid in role modeling and mentoring staff in providing high quality treatment services. The CC functions as a treatment team member and collaborates with the ESD, county leadership in order to provide and foster the provision of high quality crisis services. Applicants must reside in Northwestern WI (Counties: Barron, Chippewa, Clark, Dunn, Pierce, St.Croix, Washburn, Polk, Eau Claire) to allow for easier accessibility to our county partners. Applicants should meet the qualifications as outlined in DHS 34-Licensed Clinical Social Workers shall meet the qualifications established in Ch. 457, Stats., and be certified by the examining board of social workers, marriage and family therapists and professional counselors or Professional Counselors and Marriage and Family Therapists shall meet the qualifications required established in Ch. 457, Stats., and be certified by the examining board of social workers, marriage and family therapists and professional counselors.

**Essential Duties and Responsibilities include the following. Other duties may be assigned.**

- In collaboration with the Emergency Services Director, hire, train and supervise Emergency Service Workers.
- Work collaboratively with the Emergency Services Director and the various counties with whom Northwest contracts to make determinations as to the clinical approach and needs of consumers and according to certification and program guidelines.
- Train, collaborate with and guide the crisis team members in the crisis assessment process.
- In the absence of the Emergency Services Director, complete duties relevant to that position.
- Provide clinical supervision and review meetings aimed at providing high quality crisis services. Complete all required documentation as indicated by certification, funding source, and program standards.
- Represent NWC in a professional, competent, and respectful manner. Be flexible and accommodating when possible.
- Develop relationships with purchasers and the community.
- Promote the education of the community regarding mental health concepts.
- Review the documentation of program staff and provide feedback.
- Provide telephone crisis intervention services when necessary and appropriate.
- Provide training services to program staff, county personnel and community members.
- Develop training materials and curriculum that encompass the training needs of crisis staff and promote the use of best practices within the emergency services program.
- Develop quality improvement processes that enhance program outcomes and quality. The processes should include goals and action plans to meet goals.
- Serve as clinical backup to the telephone and mobile services as assigned.
- Other duties as assigned by the Emergency Services Director.

**Supervisory Responsibilities**
Yes. The Clinical Coordinator will supervise mobile crisis personnel in cooperation with the Emergency Services Director

**Other Skills and Abilities**
- Have experience and demonstrated skill in the use of clinical practice theories and systems.
- Have experience and demonstrated skill in the provision of crisis services.
- Ability to use professional experience and well developed reasoning skills to make sound and ethical clinical judgments.
- Have demonstrated skills in leadership and proactive problem solving.
- Ability to give, receive and implement constructive feedback. Ability to learn and adapt.
- Ability to work independently and within a team. Ability to be self-directed and solution-focused.
- Ability to generate and maintain a variety of documents -- through either proficient use of basic Microsoft Office tools/computer programs and/or dictation.
- Have demonstrated knowledge of generally accepted practice standards within the field.

Send a resume/cover letter to: Iris Ostenson Emergency Services Director
Fax: 715-235-0129
Email: iriso@nwcgc.com
NWC is an Equal Opportunity Employer