SOAR Case Management Services, Inc. is a consumer-directed, trauma-informed, wellness and recovery-oriented provider of mental health services, incorporating people with lived experience of mental health disorders in providing direct support.

SOAR is currently accepting applications for several full and part time Peer Specialist positions in our Peer Run Respite program. The Peer Run Respite is run by and for individuals who have lived experience with mental health and/or substance abuse disorders. Peer Run Respite is intended to serve as a short-term, residential resource for individuals who are experiencing an increase in symptoms, stressors or who are in need of support and services to aid in their recovery and wellness. It provides a safe, stable and a supportive home-like environment, resources and linkages to the community with a focus on self-directed and strength based recovery through 24/7 peer support, which improves outcomes and quality of life for guests. It is a positive place for healing and growth that benefits not only the individual but the community as well.

Duties will include but are not limited to:

- Maintain communication, consultation and supervision with program manager and other staff
- Participate in educating peers, providers and the community of Peer Run Respite
- Develop and maintain thorough and comprehensive understanding of Peer Run Respite
- Attend required trainings including but not limited to: Intentional Peer Support, Seeking Safety, SAMSHA Consumer-based Services Evidence-based Practices Tool Kit, Crisis Prevention Institute/Professional Interventions Utilizing Verbal Judo/Non-violent Crisis, customer service and consumer rights and grievances
- Complete initial screening of guest, review guest handbook, help create wellness plan, monitor physical and emotional well-being and create discharge plan
- Identify activities and services to be offered in the home or community and a plan for implementation
- Track and monitor contacts, utilization of services, barriers to receiving services and outcomes and guest satisfaction
- Provide one on one and group support services
- Answer warm line once the service is implemented
- Create a welcoming, healing, homelike, supportive, non-judgmental environment
- Take part in daily household activities
- Develop a relationship with guest, supporting them in developing new skills and abilities, access the skills and abilities they have to achieve personal recovery goals, increase independence, empowerment and improve their quality of life
- Role model for recovery, inspire hope and feelings of personal safety and empowerment
- Follow and enforce all policies, procedures and house rules for Peer Run Respite
- Utilize Problem-solving skills, including conflict resolution, anger management and de-escalation
- Commit to treating all clients with dignity, courtesy and respect

Education and Experience (required)

- Certified Peer Specialist or eligible to become certified and maintain certification
- Well-developed understanding of the principles of Mental Health Recovery, Empowerment, Self-Determination and Cultural Competence and a commitment to implementing these principles
Knowledge of mental health diagnoses/conditions and substance abuse, appropriate supports and interventions

Demonstrate ability to work with a great deal of autonomy, applying critical thinking and advanced problem solving skills, while functioning as part of a coordinated team and complying with set regulations/requirements

Highly developed oral and written communication skills; attentive and active listener, positive communication skills

Proficient in computer skills; electronic documentation and computer-based resources

Valid driver’s license and access to a vehicle

Applicants must pass a caregiver background check.

**Education and Experience (preferred)**

- Degree in Social Work or related field and certification in the state of Wisconsin or at least 2 years equivalent employment experience working with people with mental health conditions

- Have and use own recovery/wellness plan which also includes a proactive crisis plan

- Experience with Social Security and Medicare/Medicaid

- Skilled in assessments and motivational interviewing

- Ability to speak more than one language, ideally Spanish speaking

**Benefits/Compensation:** Salary commensurate with experience, health/dental, disability insurance and generous vacation/sick, 403b.

**SOAR Case Management Services Inc. is an equal opportunity employer.** Staff diversity and cultural competence are essential elements of our service provision and our mission to help people recover on their own terms.

**Applications accepted through 7/18/14 or until qualified candidates are hired.** Please submit resume and cover letter to:

Trina Menges, LCSW
Executive Director/Clinical Manager
SOAR Case Management Services, Inc
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Madison WI 53704
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