Position Opening: Rural Community Services Advocate
FLSA: Non-exempt

Become part of a vibrant team committed to the empowerment of those affected by domestic violence and advocating for social change through support, education, and outreach. Domestic Abuse Intervention Services (DAIS) is the leading provider of domestic violence intervention and prevention services in Dane County. Founded in 1977, DAIS continues to evolve following its successful capital campaign that resulted in substantive growth for the organization and an enhanced professionalism in how it advances its work. Staff and volunteers are bounded by values of mutual respect, openness, collaboration, and shared responsibility.

DAIS is seeking a Rural Community Services Advocate to join our growing team. The Community Services Advocate is responsible for providing direct services to victims of domestic violence who are utilizing DAIS community response services with a special focus on the rural areas of Dane County. The Community Response Program provides clients with face to face support, personalized safety planning and information regarding community resources. Additionally, this position provides direct services within the Support Group, Help Line, and LEAP (Law Enforcement Advocate Partnership) programs. This is a full-time hourly position with scheduled day time and evening hours. Bilingual candidates and individuals of color are encouraged to apply.

Benefits include access to purchase full medical and dental coverage, life insurance, short-term disability insurance, long-term disability insurance, option to participate in a 401(k) plan, and generous leave time.

A successful candidate will possess a four-year college or university degree though relevant work experience may be considered in lieu of a degree. Bilingual (English and Spanish) fluency is preferred. In addition, experience working with victims of trauma and their children, experience working with individuals from diverse backgrounds, and knowledge of community resources in Dane County is necessary. Knowledge of domestic violence issues is strongly preferred. Candidates should also possess excellent written and verbal communication skills and an attention to detail. Excellent computer skills including knowledge of and experience with Microsoft Office is preferred.

DAIS seeks individuals with the following skills and competencies for this role:

- Commitment to Quality Service: Builds and maintains client/community satisfaction with the services offered by the organization.
- Adaptability and Flexibility: Adapts to changing business needs, conditions, and work responsibilities.
- Problem Solving Attitude: Approaches situations and challenges in a solution based proactive and effective manner.
- Respectfulness and Relationship-Building: Builds constructive working relationships characterized by a high level of acceptance, cooperation, and mutual respect.
- Valuing Diversity: Helps to create an environment that embraces and appreciates diversity.
- Collaboration: The ability to develop, maintain, and strengthen partnerships with others inside and outside the organization who may be able to provide information, assistance and support.
- Stress Tolerance & Unflappability: Maintains composure in highly stressful or adverse situations.
- Safety Awareness: Maintains an awareness of conditions and circumstances that impact one’s own safety or the safety of others.
- Facilitating Groups: Enables cooperative and productive group interactions.
- Professionalism and Personal Boundaries: Conducts oneself within appropriate and expected professional boundaries and policies.

To apply:
Interested individual applicants only please, DAIS prefers not to be contacted by third party staffing agencies or recruiters. The following application materials are needed for consideration:

- Completed employment application - found on our website at [http://abuseintervention.org/how-to-application/](http://abuseintervention.org/how-to-application/)
- Resume
- Cover letter addressed to DAIS Human Resources

Incomplete applications, or applications submitted without a cover letter and resume will NOT be considered.

Completed applications may be submitted via email as an attachment to: daisemployment@abuseintervention.org, or by U.S. Mail to DAIS, Attn: Human Resources, 2102 Fordem Ave., Madison, WI 53704.


Applications will be accepted until position has been filled.

**DAIS is an affirmative action/equal opportunity employer.**