

Amanda S. Ngola

January 2021

CONTACT INFORMATION

Sandra Rosenbaum School of Social Work
1350 University Ave., Room 221b
Madison, WI 53706
Phone: 608-265-4570
E-Mail: amanda.ngola@wisc.edu

EDUCATION

MSW, Washington University, St. Louis, MO, Brown School of Social Work, 1999.

B.A. Sociology, University of North Carolina, Chapel Hill, NC 1997.

PROFESSIONAL POSITIONS

Associate Director of Field Education/Clinical Assistant Professor, University of Wisconsin-Madison, School of Social Work, 2016-Present

- Oversee field education for Part-Time MSW Program at Eau Claire and Madison sites
- Serve on leadership team using data driven decision making to develop strategic plan and vision
- Design and implement policies including guidelines for academic standards, placements, and adherence to accreditation standards
- Hire, train, and supervise 12 adjunct instructors (practicing social workers), who place and mentor students
- Evaluate and summarize data for CSWE field education accreditation self-study
- Build and maintain relationships with agencies that host field placements
- Lead orientations at the beginning of each year for new students and faculty
- Evaluate and resolve escalated issues related to academic and field performance
- Create and maintain field handbook for the Part-Time MSW Program

Clinical Social Worker, Amanda S. Ngola, LLC, 2015- 2016

- Provide short and long-term general individual, couples and family therapy to adults and adolescents in private practice setting

Field Faculty Associate, University of Wisconsin, School of Social Work, 2015-2016

- Instructor for SW800 and SW801 Social Work Practice in Mental Health
- Develop and supervise student field placements

Associate Director, Director of Campus Based-Services, University of Wisconsin-Madison, University Health Services-Mental Health Services, 2005-2016

- Provided program leadership, vision and coordination of mental health outreach services
- Served on the leadership team that developed strategic plans and policy for Mental Health Services Unit
- Supervised and trained 10 mental health professionals
- Assessed existing program, surveyed the needs of students, and upgraded service options

- Facilitated communication between providers, academic departments, and student services
- Trained staff and campus partners on campus crisis response, bias response, and multicultural sensitivity
- Implemented innovative programs, including Let's Talk (a holistic approach to student engagement) and Red Folder (a program to assist students in distress).
- Presented at regional and national conferences
- Provided individual and group therapy
- Provided individual and group clinical supervision for social work and psychology graduate students
- Served on campus committees including Multicultural Student Center Advisory Board and campus search committees
- Served on UHS committees (Quality Improvement, Training Committee)

Clinical Social Worker, University of Wisconsin-Madison, University Health Services-Mental Health Services, 2001-2005

- Provided individual and group therapy (integrating solution-focused, narrative therapy and interpersonal approaches)
- Provided outreach workshops to campus focusing on diversity, stress management, academic success and suicide prevention
- Coordinated In-Service training program for graduate trainees
- Provided weekly clinical supervision
- Served on multiple UHS committees (Equity and Diversity, Staff Activities)

Child and Family Counselor, Janet Wattles Center, Rockford, IL, 2000-2001

- Provided individual, group and family therapy to children, adolescents and their families
- Provided crisis intervention, mental health assessments and case management
- Served on the agency's Diversity Committee

Program Director, Neighborhood Connection South, Life Crisis Services, St. Louis, MO, 1999-2000

- Managed budget and assist with writing grant proposals
- Provided case management to residents of low-income, multiethnic neighborhood
- Provided training and workshops in community about suicide prevention/intervention
- Supervised volunteers and trainees working 24-hour national and local suicide hotline
- Provided solution-focused therapy to homebound individuals

TEACHING

University of Wisconsin-Madison

Clinical Assistant Professor

SW612 Psychopathology for Social Work Practice (online). Summer 2020

SW854 Crisis Intervention in Social Work Practice. Spring 2018

SW799 Independent Study. Anti-Racism Project Seminar. Spring 2018

Adjunct Field Faculty

SW800 Integrative Field Seminar III in Mental Health. Fall 2015

SW801 Integrative Field Seminar IV in Mental Health. Spring 2016

Instructor

Counseling Psychology 210 Undergraduate Career Strategies. Fall 2002

GRANTS

Co-Investigator. “Leading Educators to Advance Direct School-Based Services in Mental Health” US Department of Education Training Grant. (5 year-\$1,250,000).

PRESENTATIONS

Ngola, A. & Boggess, J. (2020) *Discussion on Affecting Organizational Change*. UW Madison School of Social Work Supporting Black Lives Series.

Ngola, A., Matson, B., Gladney, D., Warren, R. (2020) *Reflections on ‘Social Work So White’*. UW Madison School of Social Work Supporting Black Lives Series.

Ngola, A, Conn, A., & Arndt, R. (2018) *Collaborative Feedback: Closing the Loop*. Council on Social Work Education Annual Program Meeting.

Ngola, A. & Palreddy, S. (2018). *What’s Left at the Door: Addressing Diversity and Inclusion in Organizations*. National Association of Social Workers-WI Chapter Annual Conference.

Ngola, A. (2018). *Intersectionality, Inclusion and Eating Disorders*. National Eating Disorders Association Annual Walk.

Ngola, A, & Palreddy, S. (2018) *What’s Left at the Door*. Fulfilling the Promise Child Welfare Conference.

Ngola, A. (2017). *Knowing Ourselves and Each Other: Working Effectively with Clients in the Current Political Climate*. RISE Wisconsin staff retreat.

Ngola, A., & Levy-Hussen, A. (2015). *Partnerships in Mental Health Series*, University Health Services, University of Wisconsin-Madison.

Ngola, A. (2011-2015). *Recognizing, Responding and Referring Students in Distress*, University of Wisconsin-Madison.

Ngola, A., & Willits, A. (2013). *Student Performance Evaluations: The Importance and Challenges of Providing Critical Feedback*, School of Social Work Agency Supervisor Workshop, University of Wisconsin-Madison.

Ngola, A., Palreddy, S., Desai, A. & Gutkowska, M. (2012). *Addressing Microaggressions in Training Environments: Power, Process and People*, Dennis H. May Diversity Conference, University of Illinois-Urbana Champaign.

Asidao, C., Ngola, A., et al. (2012). *Challenges and Success in Supporting Diversity in University Counseling Centers*, National Conference of University Counseling Center Directors, Newport, RI.

- Ngola, A. (2012, 2013). *UHS Innovations: Let's Talk and Red Folder Programs*, UW Showcase, University of Wisconsin-Madison.
- Ngola, A. (2012). *Flash Talk: Let's Talk Program*, Institutes of Discovery Year of Innovation Conference, University of Wisconsin-Madison.
- Ngola, A. (2011). *Campus-Based Services: Reaching the Other Ninety Percent*, North Central College Health Association Regional Conference, Madison, Wisconsin.
- Ngola, A. & Tao, K. (2007). *Stereotype Threat, Microaggressions and Underrepresented Students*, MCCA (academic advising) Conference University of Wisconsin-Madison.
- Ngola, A. & Christoffersen, D. (2004). *The Motivational Continuum: From Driven Student to Party Animal*, MCCA (academic advising) Conference, University of Wisconsin-Madison.
- Ngola, A. (2001). *International Students and Culture Shock*, International Student Services Orientation, University of Wisconsin-Madison.

MEDIA AND BLOG POSTS

- Ngola, A. (2020). "Facing a Job Search in the Age of Pandemic." *Social Workers on the Front Line of COVID-19*. <https://socwork.wisc.edu/2020/05/05/facing-a-job-search-in-the-age-of-pandemic/>
- Ngola, A. (2010). *Mental Health and Final Exams for College Students*, Interview on WISC Channel 3 TV Station, Madison, Wisconsin.

UNIVERSITY SERVICE

- Member, Supporting Black Lives Training Series Planning Committee, 2020
- Member, University Taskforce on Mental Health, 2019
- Co-Chair, Committee on Diversity and Inclusion, 2018-Present
- Member, Admissions Committee, 2018-Present
- Mentor, MSW Students 2017-Present
- Faculty Advisor, Social Workers of Color Student Coalition, 2017- Present
- Member, Planning Committee for NASW-WI Social Work Month Celebration, 2017
- Member, Selection Committee for Chancellor's University-Community Partnerships Award, 2017
- Member, UHS Mental Health Clinical Director Search Committee, 2017
- Member, Field Education Committee, 2016-present
- Member, Professional Consultative Committee, 2014-2015, 2016-Present
- Member, Committee on Diversity, 2016-2018
- Member, Tenure Faculty Search Committee, 2016, 2017
- Member, SSW Mental Health Clinical Faculty Search Committee, 2016
- Trainer, *Responding to a Campus Bias Incident*, UHS Staff Training, 2012
- Trainer, *Critical Incident Crisis Response*, UHS Staff Training, 2012
- Trainer, *Professionalism in Field Practice*, School of Social Work Field Orientation 2014-2017
- Member, UHS Director of Mental Health Services Search Committee, 2010

Chair, UHS Campus-Based Services Steering Committee, 2010-2015
Member, UW-Madison Director of Housing Search Committee, 2014
Mental Health Consultant for Dean of Students Office, 2009-2010
Staff Advisor, Students Living Intercultural Lives (Student Organization) 2006
Member, University Health Services Executive Director Search committee, 2006
Member, Multicultural Student Center Advisory Board, 2004-2011
Chair, Multicultural Student Center Advisor Search Committee, 2004
Trainer, *Critical Clinical Skills for Practicum Students: From Documentation to DSM Diagnosis*. UHS In-Service Training, 2002-2009
Trainer, *Multicultural Therapy Skills for Practicum Students: Spirituality and Narrative Therapy*, UHS In-Service Training. 2002-2009
Member, UHS Equity and Diversity Committee, 2001-2010, 2015
Staff Advisor, Wisconsin Black Student Union (Student Organization) 2001

HONORS AND AWARDS

Brenda Pfaehler Award of Excellence, TRIO Program, University of Wisconsin, 2015, 2009
Diversity Leadership Mentor Award, Assoc. of University & Counseling Center Directors, 2012
School of Social Work Preceptor, University of Wisconsin, 2009-2020
Florence Kelly Scholar, (\$30,000) Washington University in St. Louis. 1997-1999

LICENSURE AND PROFESSIONAL MEMBERSHIPS

Licensed Clinical Social Worker, State of Wisconsin
Council on Social Work Education, (2016-Present)
National Association of Social Workers (2015-2018)
Association of University and College Counseling Center Outreach (2012-2015)