

## About DAIS

Domestic Abuse Intervention Services (DAIS) empowers those affected by domestic violence and advocates for social change through support, education, and outreach. DAIS envisions a nonviolent community that actively promotes safety, peace, justice, and hope. Those representing the organization do so through mutual respect, openness, collaboration, and shared responsibility.

## Position Opening: Case Manager

*Full-time, Non-exempt Pay starts at \$16.00 per hour based on experience and qualifications.*

*Benefit package includes:*

- *Generous PTO accrual (20 hours/month)*
- *DAIS pays 80% of health, dental & vision insurance premiums (approx. \$500/month for single coverage)*
- *Flexible Spending Account*
- *Life & Accidental Death Insurance*
- *Short-term & Long-term Disability plans*
- *Employee Assistance Program (provides free legal, financial & work-life services)*
- *401(k) plan*

DAIS Case Managers provide comprehensive, trauma informed case management services to victims of domestic violence who are utilizing DAIS services. Services are provided using a strengths-based approach and include crisis management, safety planning, advocacy, resource referrals, and parenting support. Case Managers provide direct services to Support Groups and to the DAIS Help Line on a back-up basis and provide consultation and support to DAIS Shelter staff working with clients in the Shelter Program. A valid driver's license, satisfactory driving record, proof of vehicle insurance and access to a vehicle during work hours is required. Case Managers may have scheduled daytime and evening hours.

### Qualifications:

- A bachelor's degree is preferred though relevant work experience may be considered in lieu of a degree.
- Experience working with victims of trauma and their children required.
- Excellent written and verbal communication skills and an attention to detail required.
- Knowledge of domestic violence issues strongly preferred.
- Experience working with individuals and families from diverse backgrounds preferred.
- Experience in crisis intervention preferred.
- Knowledge of community resources in Dane County preferred
- Excellent computer skills including knowledge of and experience with Microsoft Office preferred.
- Bilingual (English/Spanish) preferred
- Authorized to work in the United States without sponsorship.

There's no such thing as a perfect candidate. You don't need 100% of the preferred qualifications to add incredible value to our team. Our clients come from all different backgrounds, and so do our employees. If you're passionate about what you could accomplish here, and you meet the minimum requirements of the position, we'd love to hear from you.

### To apply:

The following application materials will be needed for consideration:

- Cover letter
- Resume
- DAIS Application for Employment (can be downloaded from the DAIS website)
- Applications will be accepted until the position is filled.

**Applications submitted without a cover letter and resume will NOT be considered.**

Completed applications may be submitted via email as an attachment to: [daisemployment@abuseintervention.org](mailto:daisemployment@abuseintervention.org), or by U.S. Mail to DAIS, Attn: Human Resources, 2102 Fordem Ave. Madison, WI 53704.

Persons of color and LGBTQIA+ individuals are encouraged to apply, as the strength of our team stems from our diversity. DAIS is an equal opportunity/affirmative action employer.