



## Public Child Welfare Training Program

SANDRA ROSENBAUM SCHOOL OF SOCIAL WORK

UNIVERSITY OF WISCONSIN-MADISON

# RESILIENCE RECONSIDERED: THE ROLE OF CULTURE IN IMPROVING CASEWORKER AND CLIENT OUTCOMES

**SPRING 2022 PUBLIC  
CHILD WELFARE  
DIALOGUE**

**APRIL 8TH. 2022  
1:30 PM - 3:00 PM  
VIA ZOOM**

**REGISTER AT**  
[HTTPS://GO.WISC.EDU/753B0R](https://go.wisc.edu/753B0R)



**JORDAN  
CONSTANTINE**

Affinità Consulting, Co-  
Founder/Consultant



**DR. TIFFANY LINDSEY**  
Assistant Professor and Safe  
Systems Practitioner at the Center  
for Innovation in Population Health  
at the University of Kentucky

**Dr. Tiffany Lindsey (she/her)** is an Assistant Professor and Safe Systems Practitioner at the Center for Innovation in Population Health at the University of Kentucky. Her work focuses on quality improvement and system reform efforts in child welfare jurisdictions. Lindsey has specific expertise in applying safety science to improve the safety, reliability, and effectiveness of organizations. Her approach leverages tools like organizational assessment, team-based behavioral strategies, and systemic analysis of critical incidents, including deaths and near deaths, to help organizations learn and improve.

**Jordan Constantine (he/him)** is a Senior Policy Analyst with the Center for Innovation in Population Health at the University of Kentucky and co-founder of Affinità Consulting. His work focuses on actualizing individual, team, and system change to drive quality improvement in child welfare organizations. He co-created and implements the AWAKEN framework a practice for conscious decision making. Jordan has expertise in applying and integrating safety science in training, practice, and organizational development to improve outcomes and impact organizational culture change.

Questions: [IVEProgram@socwork.wisc.edu](mailto:IVEProgram@socwork.wisc.edu)

**IF YOU NEED AN  
ACCOMMODATION TO  
ATTEND THIS EVENT,  
PLEASE CONTACT RUSS  
PORTIER  
(PORTIER@WISC.EDU).**